

Incident type 1

This type of the incident is mostly associated with the incorrect placement of the on-board unit (OBU) or its absence on the windscreen of a vehicle. In order to prevent this type of incident the road user should proceed as follows:



For vehicles with a maximum laden weight of over 3.5 tons:

Mount the OBU in accordance with the requirements specified in the OBU User Manual. The designated area for mounting the OBU is at the bottom part of the inside windscreen between the vehicle center and the steering wheel.

The OBU should not be hidden by any other objects. The windscreen wipers in a resting position should not obstruct the OBU.



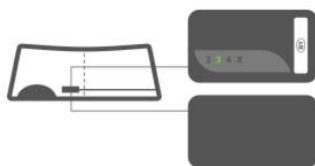
The OBU should be mounted in the above mentioned area, horizontally positioned with the light part towards the windscreen. The dark part of the OBU with the button and light indicators should face the driver.

The driver of the vehicle is responsible for the correct mounting of the OBU.

Attention!

The OBU is designed for the use in vehicles with non-metalized windscreens or with metalized windscreens having a non-metalized area.

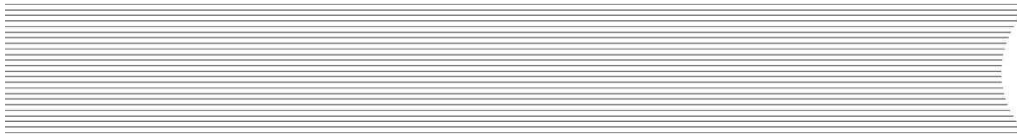
For vehicles with fully metalized windscreens, on-board unit – 2 should be used with an external antenna.



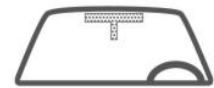
For vehicles with a maximum laden weight \leq 3.5 tons obliged to pay the toll:

The OBU should be installed on a bracket that is slipped into the slot. It should be positioned straight with the bracket side towards the windscreen.

For the above mentioned vehicles, the OBU should be installed and firmly fixed at the top of the windscreen.



In case the windshield is metalized (e.g., solar reflect screen, athermal, tinted or bulletproof screen), there should be an extra non metalized area for the use of such devices. Overall in vehicles with maximum laden weight ≤ 3.5 tons such area is behind or above the rear view mirror. Usually it is marked with a black bitmap.



Attention!

For information regarding technical specifications (including qualities of a windshield, possible places for OBU installation) of your vehicle, please consult your car manufacturer or the User Manual of your car.

General recommendations that could help to avoid Type 1 incidents for all the road users that use the ETC-system in Belarus could be as follows:

- The driver should follow the signals of the OBU. In case you hear no sound signal while passing under the toll gantry – check the mounting of your OBU and green light signal on it. Consult the BelToll Call Center Infoline or visit the nearest Customer Service Point to check the OBU functionality



- 1x 🎵 = ✓
- 2x 🎵 = ⚠
- 4x 🎵 = ✗
- 0x 🎵 = ✗

- Because of the weather conditions of our region during winter time please also pay attention to the cleanliness of your windshield from the outside. For a stable signal path between the OBU and the gantry, the windscreen should be clean from snow and ice.