



Incident type 12

This type of incident occurs, when registering any discrepancy between the actual license plate number used on a vehicle travelling along the toll roads (installed in a designated area on the vehicle) and the license plate number specified in Appendix 1 of the User Contract.

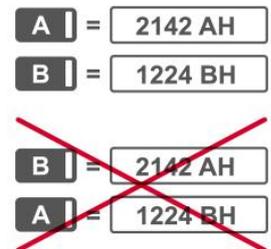
In the process of an OBU personalization the license plate number (LPN) is the key identifier.



License plate number specified in Appendix 1 of the user contract, should exactly match the license plate number installed on the vehicle while travelling along the toll roads.

In case of the license plate replacement, further usage of toll roads with the previously obtained OBU, which is not personalized for the new license plate number, is classified as an offence. In this case it is obligatory to obtain a new OBU personalized for the new license plate number at the nearest Customer Service Point prior to entering a toll road.

In particular, this rule applies to taxi drivers, who in addition to the standard license plate number on white background may use a special yellow license plate number with the TAX series. In this case the OBU, installed in the vehicle, is to be personalized for the LPN, which is actually used while travelling along the toll roads. In case both LPNs are used while driving along the toll roads, it is necessary to obtain two OBUs and to make sure that the OBU installed on the windscreen matches the LPN which is actually used at the moment, each time before entering a toll road.



In the process of registration of a vehicle with two license numbers specified in its technical passport, the vehicle's owner should inform which LPN should the OBU be obtained for (or for both).

When using two license plate numbers for one vehicle and owning two OBUs, please always store the second OBU not in use in the metalized package only while driving along the toll roads.